

February 12, 2018

RE: Annual 47 C.F.R. S: 64.2009(e) CPNI Certification
EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2017

Name of company covered by this certification: HCI Telecom, Inc.

Form 499 Filer ID: 828521

Name of signatory: Chris Owen

Title of signatory: President

I, Chris Owen, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. S: 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 CFR § 1.17, which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Sincerely,

A handwritten signature in black ink, appearing to be 'COWEN' or similar, written in a cursive style.

Chris Owen

HCI Telcom, Inc.
Certification of CPNI Compliance

OPERATING PROCEDURES STATEMENT

HCI Telcom Inc's operating procedures ensure that it is in compliance with the FCC's CPNI Rules because disclosure of, or permitting access to, our customers' CPNI is not allowed without obtaining the requisite customer approval, except as required by law, or the exceptions set forth in 47 U.S.C. §222, and Subpart U of Title 47 of the Code of Federal Regulations; 47 C.F.R. §64.2001 through §64.2011.

The company has internal procedures in place to educate our employees about CPNI and the disclosure of CPNI. Employees with access to this information are aware of the FCC's rules and are prohibited from disclosing or permitting access to CPNI without the appropriate customer consent or as permitted by law and the FCC rules. Any employee that discloses CPNI is subject to disciplinary action. Additionally, HCI Telcom has established a password protected authentication system for use with all customer accounts. Further, HCI Telcom has processes in place to conduct an annual internal CPNI compliance review.

Although the company has not undertaken any outbound marketing efforts to date, it does have a supervisory review process in place for such efforts in the event that the company does so in the future. HCI Telcom does not disclose any CPNI to third parties for the purposes of marketing.